



Ileostomy & Internal Pouch
Association

Registered Charity

IA-MANCHESTER.

NEWSLETTER



Issue 4 - 2023.

WEB Site: <https://manchester.iasupport.org>

Winter 2023

SECRETARY and One2one Volunteer: Marlene Evans, Phone: 0161 790 9380.- Email: marlene.evans@iasupport.org

Dear Members,

The committee wish to welcome new member, Maria from Macclesfield, any problems Maria please contact Marlene our 'One2one volunteer'



Christmas seems to come round rather quick of late, when I retired I thought I would get bored and life would be at a slow pace, how wrong I was, being IA-Manchester chairman editing the 3 monthly newsletter sending out birthday cards plus adding the latest information notes with the cards keeps me busy, I don't get bored!!

Spot the ball No.11a

No winners from the Autumn issue , the same match image is carried forward with a bigger prize, see page 3.



New committee member. See page 3.

Open day at Rochdale

Stoma nurses and Manchester committee at the Mercure Manchester Norton Grange Hotel & Spa for a drop in morning, see page 4.

Report on Manchester Airport security... A big thank you to Marlene for all her hard work achieving this updated information. See page 2.

The Committee need more info on your journey experience through Manchester/Liverpool airports good or not so good.

Coffee morning venue. I have 2 members that are on the lookout for a venue South of Manchester please contact any of the committee if you have a place in mind,

What's your favourite subject?

How would like to write about your favourite subject for the newsletter, it could be anything, sport, outdoors, cookery, or your hobby, about 250/300 words this takes up half a A 4 page using font 12 .send your article to newsletter editor paul.stott@iasupport.org to reach me by Monday 26 th January 2024, if you do not wish to use your name use a nickname. thanks.

The Manchester-IA Team wish all our members a Merry Christmas and a great New Year.

Paul, - Marlene, - Anne, - Sophie, and Christina.



2024



Security Update Manchester Airport.

Report from Marlene Evans (Committee Member) after contact with one of the members of the Airport Accessibility Forum (MAAF) at Manchester Airport.

The member of MAAF is going to speak to Manchester Airport about doing some refresher training hopefully in the New Year.

Manchester airport have thanked us for sharing the comments and said that these will be beneficial to them with recurrent training to heighten the importance of streamlining a better experience for passengers with medical conditions. They have acknowledged from reading the experiences there is potentially a lack of consistency, discretion, and communication. As mentioned, they plan to share the experiences within our initial and recurrent training to highlight the discrepancies and reinstate the points to ensure a more consistent approach is taken towards passengers with medical conditions.

They have stated that they train the security officer to:

- Offer an alternative screening location and method depending on when the medical condition is identified, either before or during the search. If our passengers are happy to state to the security officer before the search begins, this is helpful towards the search process for both the security officer and the guest experience.
- The passenger may choose to have the whole search in private or a frisk on the search area with just the area of the bag checked in private.
- Security officers are trained to politely explain that we need to see the area around the bag and the individual may need to adjust their clothing to show the area of the ostomy bag to assist us in checking the area.
- Security officers will require a swab test of the passengers hands after they have lifted the bag for a visual inspection.
- In regard to personal belongings, depending on the individual situation, it may take a long time before the passengers personal belongings actually come through the x-ray and into either the search lane or the clear lane.
- If selected for a body search, the passenger must be searched before claiming their belongings therefore in most cases that require a search in private or alternative area, by the time the search is complete, the guest's belongings are ready and waiting for them.
- When conducting a search in private we always have another member of staff present to witness the search, therefore once the search is complete the extra member of staff can easily help the guest reunite with their belongings.

They have stated that if anyone does feel they have not been treated in a respectful manner, there are two options.

1. Approach a security manager usually located at the managers post within the security area.
(This would be immediate and effective in helping to resolve the situation)
2. Leave your experience or feedback using the following online link
<https://www.manchesterairport.co.uk/help/feedback-form/>



304 squares

Spot the Ball no. 11A is carried forward from the Autumn newsletter as there was no winners. This competition is a tricky one with a total of 304 squares, but follow the trajectory and you are on a winner.

With this being a more complicated version and carried over the the winning prize is £20-00, come in great for that extra for Christmas, choose from either a Tesco or a Morrisons voucher. Rules are easy, you have 5 goes to locate which square the ball is located, for example: A-1 and S2, and so on, these are not winning squares so do not

submit them. Those members that took part in the august issue may try again, Competition runs from 1st December to the 31st, please do not enter before the 1st December as your entry will be void. This is to give all members an equal chance especially those living out in the sticks. When you submit your entry you may have the winning square, but leaving it late to reply you may lose out. Send your entries to >

secretary: Marlene Evans phone: 0161 790 9380. Or E-mail: marlene.evans@iasupport.org

Also newsletter editor at E-mail: paul.stott@iasupport.org



Good luck Paul.

Welcome Our New Committee Member

Mrs Christina Starkie.

My Mothers' day present in March 2017 was my ileostomy! Having suffered from Crohn's for 10 years,

at least my ileostomy has enabled me to enjoy my retirement to the full. Outside of my family, a large and important aspect of my life, I enjoy puzzling, walking, skiing, swimming (even belly boarding, at a bit of an angle!) and biking. I also enjoy my Pilates and Zumba sessions. I love being by the sea in the motorhome as we enjoy our holidays in this country and abroad. I do feel it is important to share experiences with people as it does help and that suits my persona and I look forward to meeting new people within this role, bye for now.



Christina.




EAST CHESHIRE NHS TRUST

Chris attended her first open day as a member of the IA-Manchester team as the regular team was unable to attend. the stoma afternoon organised by the East Cheshire Patients at the Masonic Hall Macclesfield recently. The visit not being planned as a committee visit, unfortunately Chris had no merchandise to hand out, but assisted in any way that she could and reporting a very good turnout.

Paul.

IA-Manchester - Branch, President and Committee.

President.
Mr Jonathan Epstein.
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NOTE: If you find that your three monthly journal and newsletter has not arrived you may be in arrears with your payment, reminders are sent out to members twice before you are finally removed from the mailing list.

S u b s c r i p t i o n s 2 0 2 4 .

Renewal subscriptions can be paid using any of the details below please - either online, by standing order or via cheque sent to IA national office. Subscriptions are due annually please. If you have yet to pay 2021/22 subscriptions please arrange to do so ASAP to continue your Membership .Under 60 years of age as at 01.01.2024: £15 PA. Over 60 years as at 01.01.2024: £10 PA.

Please send a cheque made out to **IA BRANCH POOLED.** (Make sure you put your name and address is on the back.)

* Send to: IA National Office, Danehurst Court, 35-37, West Street, Rochford, Essex, SS4 1BE. *

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You can also download a standing order form from <http://www.iasupport.org/membership>



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OTHER THAN IA NATIONAL OFFICE'S ADDRESS ABOVE *



On the 2nd October Anne & Sophie from the IA-Manchester committee joined the HMR stoma nurses at the Mercure Manchester Norton Grange Hotel & Spa for a drop in morning.

There were 15 stands including medical supplies manufacturers, exercise specialists, stoma specific underwear vendors, as well as Colostomy UK alongside ourselves .Over 70 people attended the 3 hour morning event and we spoke to many people on the stand who were looking for additional information on a range of topics including hydration, food, exercise, one to one support, as well as joining. It was good to see the event so well attended.



Anne & Sophie



The next event in Rochdale will be the Ostomate Group Meeting on Thursday 7th March 2024 and the speaker topic will be Hernia.



Sophie.